

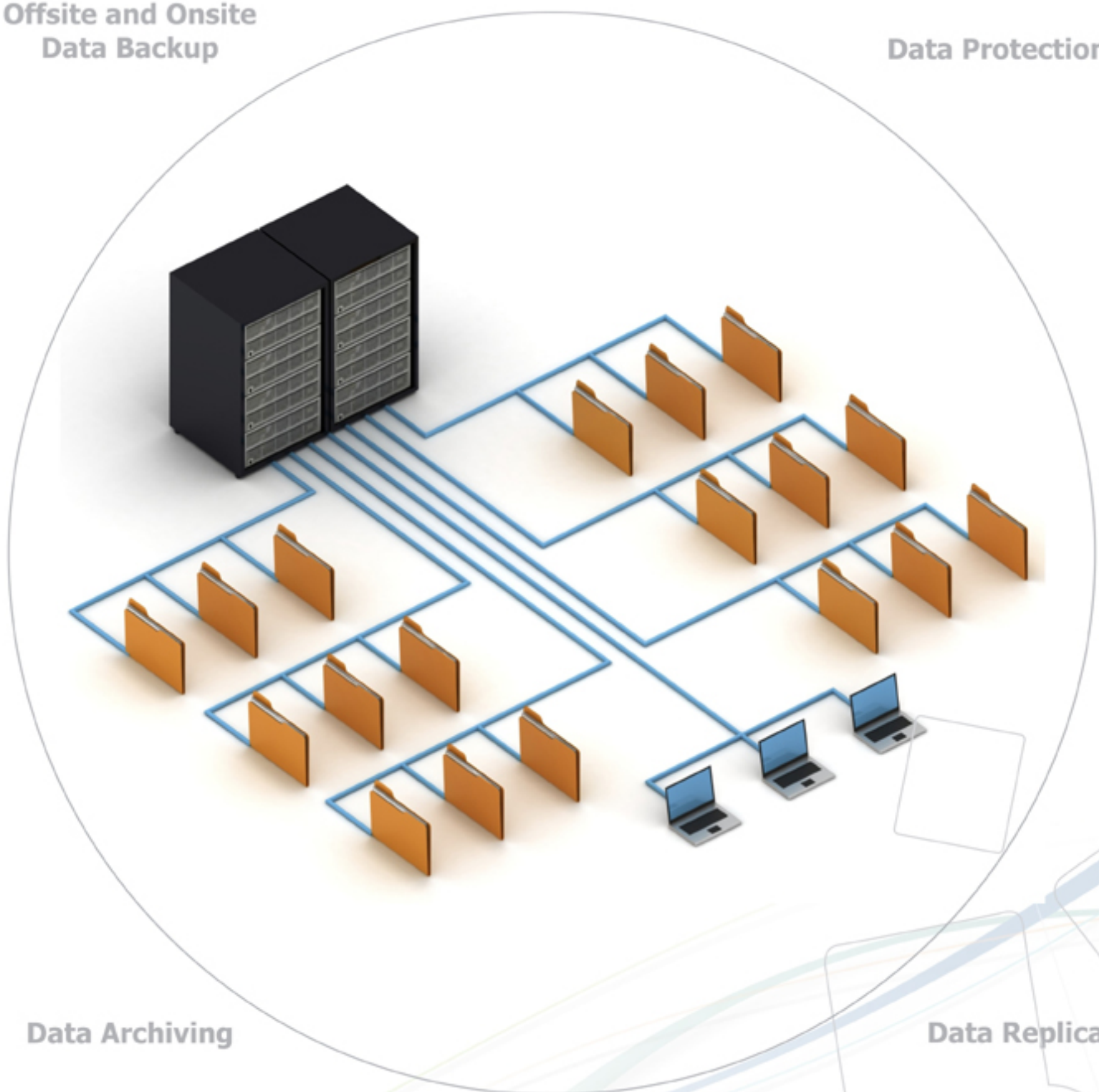


ODS
OFFSITE DATA SERVICES

Cloud Computing
Server and Application
Hosting

Offsite and Onsite
Data Backup

Data Protection



Data Archiving

Data Replication

Disaster Recovery

OFFSITE DATA SERVICES



Do you want to minimize your business disruption following a Computer or Server failure, reduce IT operational costs and overheads, free up your staff time, as well as safeguard your most valuable asset, your data?

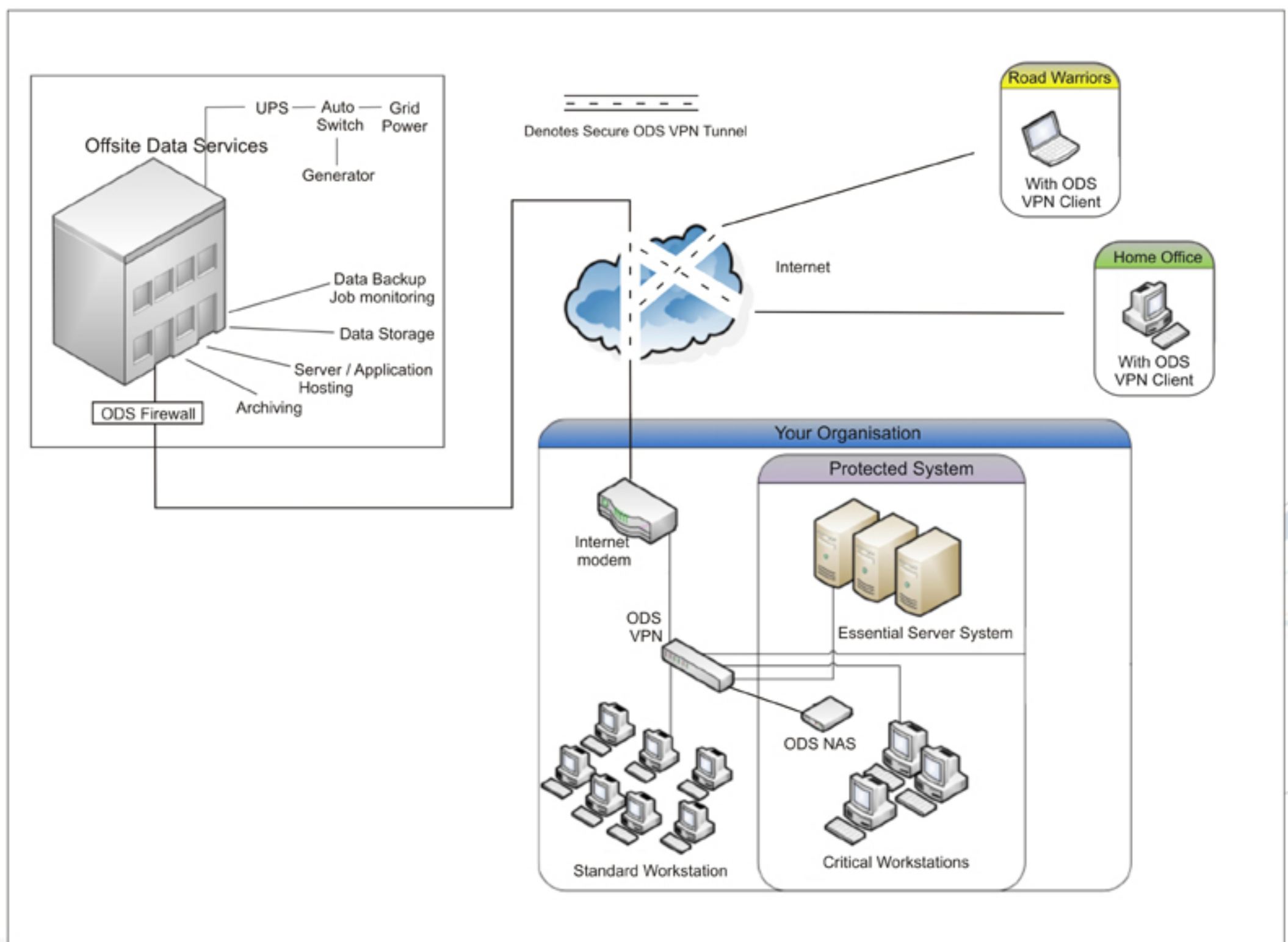
ODS can provide a total Data Backup and Recovery Solution, from Self Managed plans to Customised fully managed and monitored plans (including remote and onsite services, to resolve any problem should they arise).

Our services include:

- i. Fast & reliable data backup and disaster recovery solutions
- ii. Automated Secure Off-Site data replication and storage
- iii. Secure Off-Site Server and Application hosting for your business
- iv. Electronic Archiving and Management of your stored data.

We offer flexible Data Storage, Management, Archiving & Monitoring Plans with and without contracts, to suit all business types and budgets.

For more information and to view a listing of technical partners in your area, offering full Onsite IT Services and Support, please visit our website.



Typical ODS Total Data Solution

PROFESSIONAL SERVICES



ODS
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OFFSITE Data (At our Data Centre)

Automatic Offsite Data replication

Your data on your Servers and office PC's, is replicated (scheduled periodically), to our secure data storage servers, over a secure and encrypted network

Data Archiving

We can archive your data periodically (daily, weekly, fortnightly, monthly) and save your preserved data on an external drive, stored within our secure location. The drive is available for collection or delivery, upon formal request

Data Recovery

We can recover your data upon request, or you can access your data 24x7* for self recovery

Fully Managed, Monitored and Administered Services

We can fully manage, monitor and administer your data backups (both onsite and offsite systems). Our professional system engineers can promptly resolve issues, archive, store and recover your data as required. Plans are available to suit all business sizes

Cloud Computing / Hosted Services located at our Data Centre

You can reduce your IT overheads, reduce your IT operational costs and securely access your data from any internet enabled service worldwide, by allowing us to host your IT applications and/or hardware, at our secure and power redundant premises

Secure Access

We offer a VPN hardware appliance (for workgroups, if access is required by more than one computer on your office network) or a VPN software application (for mobile user or single computer access), ensuring secure and encrypted access to your data at all times

Technical Services

Our full in-house IT Services and Support team will ensure maximum uptime by administering, managing and maintaining your Data services at our secure premises

ONSITE Data (At your Premises)

Secure Data Backup

Fast and reliable disk-based backup that captures full, differential and incremental (from every 15 minutes) point-in-time backup images of your entire system. This includes the operating system, applications, configuration settings and data. We can schedule full and incremental backups for automatic protection of your data on your Windows servers and PCs, to a local NAS drive

File and Folder Recovery

Quickly and easily browse your backup set, to recover specific files and folders within your set incremental backup period (can be configured to backup every 15 minutes and recover from any 15 minute incremental backup)

Disaster Recovery

Full recovery to a new Drive or System, through a bootable recovery CD, in the event of a total Server/Hard Disk Drive crash

Fully Managed, Monitored and Administered Services

We can fully manage, monitor and administer your data backups. Our professional system engineers can promptly resolve issues should they arise. Managed Plans are available to suit all business sizes and budgets

Notification/Reporting

Allows you to receive e-mail notifications of backup job success and failure automatically

Technical Services

Our Customer Service and Support Engineers can offer onsite and phone support assistance to your IT Services Provider or our dealers, ensuring minimum downtime in the event of an outage at your premises



FEATURES AND BENEFITS



ODS
OFFSITE DATA SERVICES

How Safe is my Data at the ODS Data Centre?

- All ODS Primary Data Storage Servers are each equipped with RAID redundant hard disk drives, with hot spares and hot swappable drives
- All customer data stored on the primary ODS servers, is incrementally backed up to another Storage Server, throughout the day, allowing revisions of your data stored at ODS, to be retrieved by our administrators
- Our UTM (Unified Threat Management) appliances filter and scan network traffic into and out of the ODS Data Centre, for threats such as viruses and malware
- Your Data is only accessible by you and our in-house system administrators

How can I access my data?

- You can access your offsite data Online 24x7* (via secure and encrypted remote access)
- When requested, we can copy your data to a CD/DVD or USB Drive, for collection
- We can also arrange delivery of your Data to you
- Your archived data drive is also available for pickup or delivery

Ownership of your data:

Your data always remains your property and access is limited only to you and our in-house senior administrators (for house-keeping purposes only)

Privacy of your data:

We offer and enforce a strict Privacy Policy. We understand the delicate and confidential nature of your business and your data. As such, we will consider accepting confidentiality agreements presented by your organisation

Our Secure Facilities

- Your data and equipment is in very secure hands
 - Internal and External perimeter detection sensors
 - CCTV security Cameras throughout the entire building (internal and external), 24 hr digital recording
 - Dual Path reporting to an external security monitoring centre and local security staff
- Heavily secured, access controlled and monitored areas throughout the premises
- 24hr Smoke detection throughout the entire building

Environmental Control

Temperature monitored and automatically controlled cooling system

Power Source

- In the event of a total power outage from the grid supply, all systems will remain online. We have installed an Uninterruptible Power System (UPS Backup Battery) on all critical systems, in addition to our Automatic and monitored backup Diesel Generator System, capable of powering the entire complex under a total power outage, ensuring 24x7* Power
- In the event of a power supply failure within a Storage Server, all Servers are equipped with dual onboard, hot swap redundant power supplies



Dealer



Offsite Data Services
www.offsite dataservices.com.au
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* Excludes scheduled planned maintenance, un-preventable system/network outages and Services offered by a third party which are not managed / controlled by ODS.